



# Specialist appointment booking service

phc

We can help you see the right specialist, fast

**We make it easy to help you see a specialist quickly, because the sooner you see someone, the sooner you can get a diagnosis and treatment, and the sooner you can start getting better. You just need to ask your GP for an open referral.**

## We make it easy to see a specialist quickly

We can't take the worry of illness away, but we can remove the hassle of making an appointment. So, as soon as you get in touch with a GP referral, you can rest assured that we're working behind the scenes to get you seen as soon as possible, providing you reassurance that your health is being looked after as quickly as possible.

Across the period of January to November 2025, 86.4% of claimants who used the service stated they were satisfied with the ease, efficiency and speed of which we booked their appointment for them.<sup>1</sup>

<sup>1</sup> AXA Health Voice Of Customer Claim survey January - November 2025. Marketing Analytics & Insight team, December 2025.

## What you get

- ✓ We'll find a specialist for you and book your appointment.
- ✓ We aim to come back to you by the end of the next working day or sooner, having sourced and booked an appointment with a specialist near you.
- ✓ Or, we can give you a choice of up to three specialists and you can get in touch when you're ready.

### How to access:

Once you have an open referral from a GP, call our claims line on **0800 068 7111** or email us at **claims@thephc.co.uk**, and we'll do the rest.

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