

# How to access the AXA Doctor at Hand online GP service

## What you'll need...

Follow the instructions below to register, activate and verify your account.

### 1. Access the service via the following link

[axahealth.co.uk/onlinegpservice/register](https://axahealth.co.uk/onlinegpservice/register)

### 2. Your activation code

You can find your activation code on your welcome or renewal confirmation letter. Your activation code can be found in the email sent inviting you to register.

### 3. Photo ID

You can use a passport, driver's licence, identity card or residence card permit.

### 4. Camera access

You'll need to be able to take a photo on the phone or computer you're using.

## Need a helping hand?

If you need help activating you account, or if your activation code is not recognised, contact DoctorCareAnywhere via:

**e-mail:** [contactus@doctorcareanywhere.com](mailto:contactus@doctorcareanywhere.com)

**telephone:** +44 (0)330 088 4980

Access to AXA Doctor at Hand is not available to under 18s covered on the policy.