

Moving on to pastures new?

Don't forget your health insurance

Leaving your employer?

If you're leaving your current employer, it's important to think about the healthcare benefits you and any family members may have benefitted from as part of your employment.

Even if you've made a claim under your existing plan with PHC, you can still take out personal health insurance cover with AXA Health, and if you get in touch now, they may even be able to cover any ongoing conditions under the new plan. This is subject to the terms and conditions of the healthcare cover you take out with them.

Cover for previous and existing medical conditions

Whether you're moving on to a new employer, retiring, or just taking a break, you have the option to take out a personal plan which may provide cover for previous and existing medical conditions.

So if you've claimed for treatment of a medical condition on your company scheme, you may be able to continue to claim for it after you leave. This offer is only available for a limited period and is subject to the benefits, limitations and exclusions of the personal plan you take out with AXA Health.

What to do when you know you're leaving

Your membership under your company's healthcare scheme ends when you leave your employer. As soon as you know you are leaving, you can call AXA Health on **0800 533 5962**. Their highly trained agents will run through your options and make sure your new plan starts from the day you leave. That way, there will be no break in cover. This is especially important if you or any of your loved ones are currently using your company healthcare benefits to pay for any ongoing treatment.

AXA Health's dedicated agents will provide you with a quote for setting up your new plan. They can help you find the best option for both your health needs and your budget, and cover can be set up over the phone without filling in any forms.

What to do if you've already left

You may still be able to take out a personal plan with AXA Health, even if you have already left your employer, but please note that you may not be eligible to have continued cover for any ongoing treatment or existing medical conditions.

Call 0800 533 5962

Opening times: Monday to Friday 8am to 7pm, Saturday 9am to 1pm. Conversations may be recorded and/or monitored for quality assurance, training and as a record of the conversation. For more information, visit axahealth.co.uk/aboutaxahealth

The main benefits

- ✓ **AXA Doctor at Hand**
Access to AXA Health's online GP service, AXA Doctor at Hand (powered by Doctor Care Anywhere).
Speak to a qualified GP or another medical practitioner over the phone or by video 24/7 (subject to appointment availability).
- ✓ **Nationwide access to specialists and practitioners**
250 hospitals nationwide with access to over 37,000 specialists and practitioners, so appointments can be at the most suitable time and place.
- ✓ **Specialist appointment booking service**
Our Specialist appointment booking service directs you to the right specialist. We give you a choice of up to three specialists and you can get in touch when you're ready.
- ✓ **Second opinion service**
Our Second opinion service is designed to make sure you're confident with the specialist's recommendations, and offer reassurance and peace of mind when needed most.
- ✓ **24/7 health support line**
Online and telephone access 24 hours a day, 365 days a year to a medical team to answer your health questions.
- ✓ **Online health centres**
Our helpful online Health centres bring together the latest information from our own experts, specialist organisations and NHS resources. Get access to health matters ranging from ageing well, fitness and exercise through to specific conditions and illnesses such as cancer, mental health and diabetes.
- ✓ **In-patient and day-patient treatment**
Cover for in-patient and day-patient treatment, including theatre costs and nursing care, if the condition and treatment is eligible on the plan.
- ✓ **Access to the latest cancer drugs**
Access to the latest licensed and approved cancer drugs, on specialist referral, even if they are not available on the NHS. Cover is subject to medical history and the cover options chosen.

Contact AXA Health today

Membership of your company's healthcare plan ends when you leave your employer.

This special offer means you could have cover for treatment of existing medical conditions - subject to the cover offered by the new plan you take out with AXA Health. This offer is generally not available if you switch to another provider.

To make sure you have health insurance cover from the moment you leave your employer, call us on **0800 533 5962**.



PHC is a trading name of The Permanent Health Company Limited which is authorised and regulated by the Financial Conduct Authority. AXA Health is a trading name of AXA PPP healthcare Limited and is the underwriter of PHC medical insurance policies. AXA Health is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Both companies are registered in England and Wales under numbers 2933772 and 3148119 and their registered office is located at 20 Gracechurch Street, London EC3V 0BG. Write to us at: The Permanent Health Company Limited, Building 2, First Floor, Croxley Park, Watford, Hertfordshire, WD18 8YA. T. 01923 770 000. We may record and/or monitor calls for quality assurance, training and as a record of our conversation. PB114572/10.26.