

# See a GP when it suits you

With unlimited access to Doctor@Hand, you can speak to a GP by video or over the phone 24/7.<sup>1</sup>

**Doctor@Hand is delivered by  
Doctor Care Anywhere**

# At PHC, our priority is to be here for you. That's why we're giving you unlimited access to video and phone appointments available 24/7 through our online GP service, Doctor@Hand (subject to fair use).<sup>1</sup>

This service is available until your next renewal, or 14 April 2021, whichever is later. If you have any questions about the coronavirus, please visit our information page [thephc.co.uk/covid-19](https://thephc.co.uk/covid-19). Doctor@Hand is not to be used for coronavirus concerns, so if you have any suspected symptoms please visit the NHS 111 online Covid-19 service, at [111.nhs.uk/covid-19](https://111.nhs.uk/covid-19).

Any time



Anywhere



Qualified GPs



By video or phone



Easy to book



## About this service and how to access

### Convenient video or phone appointments

Imagine not having to call to book a GP appointment, or travel to a surgery. With Doctor@Hand, you can book an appointment online or through the app, at a time and place that suits you best.

### 24/7 access anytime, anywhere

- 24/7 access anytime, anywhere<sup>1</sup>
- 20-minute consultations as standard
- Choice of experienced GPs all trained in video consultations
- Access at home or abroad
- Private prescriptions delivered to your home or a local pharmacy for no more than the cost of a standard NHS England prescription<sup>2</sup>

### How to claim your unlimited access

1. Visit [member.doctorcareanywhere.com/signup/doctorathand](https://member.doctorcareanywhere.com/signup/doctorathand) and enter your PHC membership number. You can find this in your welcome communications.
2. When prompted, enter the details for everyone on your plan. Please enter the information exactly as it appears on your membership certificate. Don't shorten names and use the same address.
3. Follow the instructions to set up your account with Doctor Care Anywhere. You're ready to book your first appointment.



1. Appointments are subject to availability and the Doctor Care Anywhere fair-usage policy applies. For these Terms and Conditions please see here [doctorcareanywhere.com/terms-and-conditions/](https://doctorcareanywhere.com/terms-and-conditions/) 2. Private prescriptions and delivery charges above the standard NHS prescription cost will be reimbursed until the end of July 2020 and will be reviewed after this date. 3. By registering for this service, you agree with our terms and conditions, available here [axapphealthcare.co.uk/sme-dah-offer-2020/](https://axapphealthcare.co.uk/sme-dah-offer-2020/)

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