

Skin cancer self-referral service

Helping to put you in control

A cancer diagnosis, or even just the prospect of one, can be an extremely stressful and worrying time for you and your loved ones, but you can take comfort in knowing we have expert support available to you.

Check4Cancer

We work closely with our provider, Check4Cancer, to make sure you're seen quickly if you suspect cancer. They're experts in their field and have years of experience providing clinical advice and treatment.

Our in-house healthcare professionals also have extensive knowledge, insight and experience in helping members who are facing cancer. They'll be there to support you and your family from diagnosis, and throughout treatment. If required, contact our team, who will seek to pre-authorise your treatment in line with your available benefits.

Treatment

If you are diagnosed with skin cancer, your specialist will determine the best treatment and care for you. Your treatment is likely to depend on:

- the type of skin cancer
- how far it's grown or spread
- where the cancer is
- the stage of the cancer (if relevant)

Your specialist will discuss your treatment options, their benefits and the possible side effects with you.

Dedicated Cancer Nurses

If you're diagnosed with cancer we can put you in touch with our Dedicated Nurse Service, because we know that a swift diagnosis and access to prompt treatment must go hand in hand with genuine help, support and understanding from people who truly care.

Every one of our friendly nurses understands what a diagnosis like this means. You might take comfort in discussing your symptoms or talking through how to break the news to the people you care about.

Whatever you need, whenever you need it, one of the dedicated nurses is waiting to talk.

To speak to our specialist dedicated cancer nurses, please call the PHC claims line on **0800 068 7111** (9am – 5pm Monday to Friday). Outside of these hours our experienced nurses provide round the clock support by phone on **0800 027 1393**.

Benefits of this service



Direct access to the service

Without the need for a GP referral*, members simply contact the PHC claims helpline on **0800 068 7111** if concerned.



Specialist Appointment Booking service

An appointment can be arranged, on your behalf, at a nearby clinic within five working days.



Specialist support

See a dermatology nurse specialist who will take and upload digital dermoscopic imagery.



An expert review

A remote review of the images by a consultant.



Reassurance

The service is delivered by cancer screening provider Check4Cancer and you'll receive an outcome within five working days.

For further support

Please visit:

[The British Skin Foundation](#)
[Cancer Research UK](#)
[Macmillan](#)

How to access

Call the PHC claims line on **0800 068 7111** or email us at **claims@thephc.co.uk**.

Please have your membership number ready when you call - this can be found on your Certificate of Cover.

**You can access this service without a referral from your GP unless we require further information to assess the eligibility of your claim. Please note that eligibility to use the service is subject to the terms, conditions and underwriting terms applied to your cover. For example, if you are covered on moratorium underwriting, we may require some further information from your registered GP.*