Moratorium Underwriting Explained

What is moratorium (mori) underwriting?

With moratorium underwriting, you won't have cover for treatment of medical problems you had in the five years before you joined us, until:

- You've been a member for two years in a row, and
- Vou've had a period of 24 consecutive months since you joined that have been trouble-free from that condition.

What does 'trouble-free' mean?

It means that for your medical condition you haven't:

- V Had advice from a medical practitioner, including a GP or a specialist
- Taken medication (including over the counter drugs)
- V Followed a special diet
- V Had medical treatment

Back

injury

Back

condition not

covered

Back

condition

now covered

Received advice from a clinical practitioner, therapist or acupuncturist

Examples of how moratorium underwriting works

Mo's back injury and Sammy's knee problem

Mo's ineligible case

Mo chose moratorium underwriting – this is how treatment for an old back injury was not covered

_ May 2019

Mo injured his back at work

June 2020

He joins his company PMI scheme

April 2021

He seeks advice on his back injury from our Working Body team, but he isn't covered because this is an issue he had within the five years before joining PHC and he has not yet been a member for two years

June 2023

The Permanent Health Company Limited

Investigations have shown that Mo has now had two full years with PHC trouble free of any back problems. He is now covered for treatment

Sammy's eligible case

Sammy chose moratorium underwriting – this is how treatment for an old knee problem was covered

Knee problems	April 2017 Sammy had an operation on her knee March 2018
Knee condition not covered	Within five years of Sammy's operation, she joins PHC If Sammy needed any treatment, drugs or advice for her knee, it wouldn't be covered as she is within two years of joining March 2020
Knee condition now covered	If Sammy has had no treatment, medication or advice in the two years since joining, any future knee problems would be covered



PHC is a trading name of The Permanent Health Company Limited. The Permanent Health Company Limited is a wholly owned subsidiary of AXA PPP healthcare Group Limited and part of the global AXA Group. Registered in England and Wales No. 2933772. Underwritten by AXA PPP healthcare Limited. AXA Health is a trading name of AXA PPP healthcare Limited. Registered in England and Wales No. 3148119. Both companies are registered at 20 Gracechurch Street, London EC3V 0BC.

The Permanent Health Company Limited is authorised and regulated by the Financial Conduct Authority. AXA PPP healthcare Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Aspects of policy and claims administration may be undertaken on behalf of AXA PPP healthcare Limited by The Permanent Health Company Limited. Write to us at: PHC, 32 Church Street, Rickmansworth, Hertfordshire, WD3 1DJ.

We may record and/or monitor calls for quality assurance, training and as a record of our conversation. PB110279

