Private Medical Insurance

Healthcover4life

Directory of Hospitals

October 2023



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PHC Claims line

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0800 068 7111

The Directory of Hospitals

A national network of selected hospitals

As a PHC customer, you have access to a national network of hospitals, day-patient units, scanning centres and other private healthcare facilities. These have been selected following a comprehensive assessment of their quality, value and range of services. All of them are listed in the Directory of Hospitals.

General information

Oral surgery

If you require an oral surgery procedure, benefit will be provided for those oral surgical procedures as set out in your Handbook, when your dentist refers you directly to a facility indicated by the os symbol in the Directory of Hospitals. Please contact our claims line before treatment.

Cataract surgery

If you require an eye operation involving cataract surgery, then benefit will be provided when your general practitioner refers you directly to one of the facilities indicated by the cs symbol in the Directory of Hospitals.

Please contact our claims line before treatment.

The quality assessment and improvement programme

The initial assessment covers most aspects of the hospital's services. Hospitals and other facilities for inclusion in our network are selected if they meet our strict quality criteria.

In turn, every commitment is made to support the hospitals included in the network, encouraging them to invest in new facilities and services – for mutual long-term benefit.

They are regularly monitored on their performance to assess their quality of care, which is why your feedback is particularly important.

If you should need to use a facility, please complete your hospital's patient satisfaction survey form and return it to them.

Standards for specialised services

Work is closely done with network hospitals that provide certain specialised care services such as cancer, cardiac revascularisation, critical care, paediatrics and psychiatric care. National guidelines for these have been established in conjunction with appropriate professional authorities and organisations.

The benefits of network hospitals

Being treated in advanced medical facilities in a supportive, professional environment can play an important role in helping patients to recover. The hospitals included in the Directory of Hospitals will endeavour to make your stay as pleasant and comfortable as possible.

You can usually have your own private room with en-suite bathroom, television and telephone. You will be given a choice of dishes for each course at mealtimes and your visitors may, within reason, come and go as they wish.

Be sure to call us first

To check whether you are covered, please call before you start treatment. Your claim will then be authorised in advance – as described in the section 'Making a claim' in your Handbook. There may be rare occasions when there is a need to suspend the use of a network hospital or another facility listed in our Directory of Hospitals to protect the interest of our members. In such an event you will be informed of this when you call us to register your claim.

Day-patient treatment

Advances in medical care mean that many operations are now undertaken on a day-patient basis. This is in keeping with good clinical practice. Please note that you may be cared for in an open day ward (rather than a single room) while you recover from an anaesthetic to enable nursing staff to monitor your progress more effectively. Most hospitals now offer day-patient treatment and in a number of purpose-built day-patient units which have been included in the Directory of Hospitals.

Please check the Directory of Hospitals

The map on page 6 shows the United Kingdom divided into eleven areas. This is then followed by a list of the hospitals, scanning centres and other facilities with one or more symbols shown against the name of each facility listed. Each entry shows the medical service available, arranged alphabetically by town and ordered in reference to the eleven areas shown on the map. If you have any questions, please call the claims line.

Key to symbols

- OS Oral surgery arrangment in place
- cs Cataract surgery arrangement in place
- A triangle indicates an NHS hospital that does not have dedicated private patient facilities. (We will recognise an NHS bed nominated as a private bed but in such cases the level of accommodation may be the same as standard NHS accommodation.)

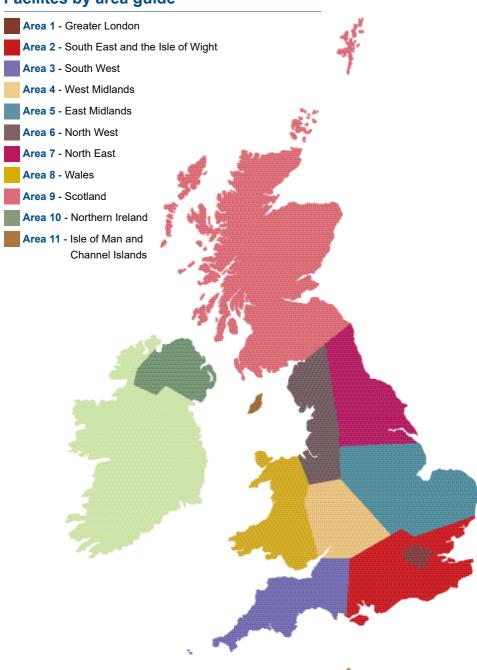
Scanning centres - these centres provide:

- MRI (magnetic resonance imaging)
- C CT (computerised tomography)
- PET (positron emission tomography)

These are usually carried out on an out-patient basis. Only the centres listed can be used for out-patient scanning

- General hospitals acute medical and surgical hospitals and day-patient units which are recommended by our insurer's following their selection process and where you will receive a full refund for hospital treatment
- Psychiatric hospitals hospitals that specialise in the treatment of psychiatric illnesses
- Rehabilitation units units that provide specialist rehabilitation services

Facilites by area guide



London Upgrade hospitals

There are a number of hospitals that can only be used by those members that have selected to have the London Upgrade option added to their policy.

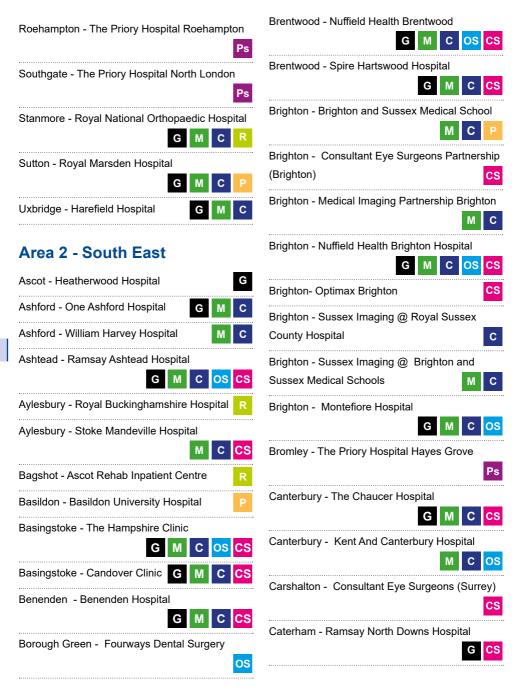
If you do not have the London Upgrade option included on your policy, treatment including in-patient, day-patient, out-patient and diagnostic tests at the following hospitals is excluded:

E14 - London Bridge Hospital Diagnostic Unit - Docklands Healthca	re M
EC2 - 31 Old Broad Street	M C
EC3N - City of London Medical Centre	МС
NW1 - Harley Street at UCLH	G M C P
NW8 - Wellington Hospital	G M C P CS R OS
NW11 - Wellington Diagnostics and Outpatient Centre	МС
SE1 - London Bridge Hospital	G M C CS
SE1 - London Bridge Hospital - Private Care at Guy's	G M C P
SW1 - Lister Hospital	G M C CS
SW1X - Cleveland Clinic at Grosvenor Place	G M C R
SW3 - Chelsea Outpatient Centre	М
SW5 - Cromwell Hospital	G M C P
W1 - Harley Street Clinic	G M C P CS
W1 - Harley Street Medical Centre (UME)	М
W1 - King Edward VII Hospital (Sister Agnes)	G M C CS
W1 - Portland Hospital for Women and Children	G M C
W1 - Princess Grace Hospital - (including 30 Devonshire Street)	G M C CS
W1 - The London Clinic	G M C P OS CS
If you have coloated to include the Landon Ungrade ention on your	nolicy than banafit will be noid for

If you have selected to include the London Upgrade option on your policy, then benefit will be paid for treatment at the above hospitals.

Facilities (by area) SE1 - Vista Diagnostics SE3 - The Blackheath Hospital Area 1 - Greater London G M E1 - The London Independent Hospital SE5 - King's College Hospital -Guthrie Clinic E15 - InHealth Diagnostic Centre - Stratford SW3 - 102 Sydney Street EC1 - Moorfields Eye Hospital SW3 - Royal Brompton Hospital EC1 - St Bart's Cardio/Cardiothoracic Unit SW3 - Royal Brompton Specialist Care EC2 - Bupa Health Clinics SW3 - Roval Marsden Hospital EC4N - The Fortius Clinic (MRI) (King William SW3 - Schoen Clinic Chelsea Ps Street) SW10 - Chelsea and Westminster Hospital os N6 - Nuffield Health Highgate Hospital SW19 - Nuffield Health Parkside Hospital N12 - London Day Surgery Centre SW19 - Priory Wimbeldon Park Ps (day-patient unit) G OS W1 - 9 Harley Street Ltd NW1 - Nightingale Hospital W1 - 30 Devonshire Street (HCA) NW3 - Royal Free Hospital W1 - 152 Harley Street C NW4 - Hendon Hospital W1 - Cavendish Imaging - oral imaging only C NW8 - Hospital of St John and St Elizabeth W1 - Cleveland Clinic @ Portland Place W1 - European Scanning Centre C NW8 - Platinum Medical Centre C W1 - Fortius Clinic Fitzhardinge Street CS NW9 - Optegra Eye Hospital North London W1 - Fortius Surgical G NW11 - InHealth Diagnostic Centre -Golders Green W1 - Harley Street Oral Reconstruction Centre os N19 - Whittington Hospital SE1 - Evelina London Children's Hospital W1 - Harley Street Maxillofacial Clinic W1 - Harley Street Specialist Hospital SE1 - Guys and St Thomas' Hospital W1 - Institute of Sport, Exercise and Health SE1 - Guys and St Thomas' Hospital -Westminster Maternity Suite W1 - Leaders in Oncology Care (day-patient) SE1 - PET Imaging Centre @ St Thomas's W1 - One Welbeck

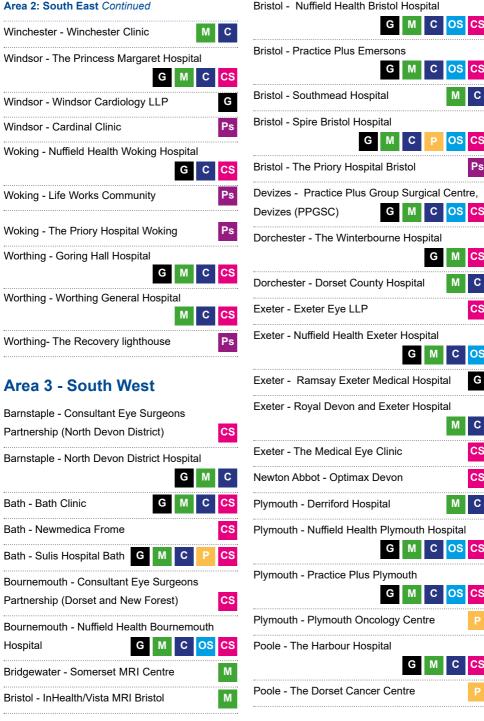
Area 1: Greater London Continued	Brentford - Syon Clinic M C
W1 - Oryon Imaging LTD	Cheam - Spire St Anthony's Hospital
W1 - London Digestive Centre M C	G M C OS CS
W1 - London Digestive Centre M C	Enfield - The Cavell Hospital
W1 - Mayfair Medicum Ltd M C P	G M C M
W1 - Medical Imaging Partnership M C	Enfield - The Kings Oak Hospital G OS CS
W1 - Medneo Diagnostics UK LTD	Enfield - InHealth @ Lincoln Road (Enfield)
W1 - Royal Marsden Private Care (Cavendish Square)	Harrow - The Clementine Churchill Hospital G M C OS CS
W1 - Schoen Clinic London Ltd G M C	Harrow - Northwick Park and St Mark's Hospital
W1 - Moorfields Private Eye Clinic	G M C OS CS
W1 - Ultralase Eye Clinics Ltd London	Harrow on The Hill - Cygnet Hospital Harrow Ps
W1 - Weymouth Street Hospital	Isleworth - West Middlesex MRI
WW1 - London Upright MRI Centre	Kingston Upon Thames - InHealth @ Kingston
W2 - St Mary's Hospital (Lindo Wing)	MRI
G M C	Kingston Upon Thames - New Victoria Hospital
W6 - Charing Cross Hospital G M C P	G M C OS CS
W12 - Hammersmith Hospital (Sainsbury Wing) G M C P	Kingston Upon Thames - New Malden Diagnostics M C
W13 - InHealth Diagnostic Centre Ealing M	Mill Hill - Ellern Mede Ridgeway
WC1 - Chenies Mews Imaging Centre	Northwood - Bishops Wood Hospital
WC1 - Queen Square Imaging Centre	Northwood - Paul Strickland Scanner Centre,
WC2 - InHealth at Preventicum MRI	Mount Vernon Hospital M C P
Barnet - Ellern Mede Barnet Ps	Orpington - Alliance Medical Sidcup C P
Barnet - Hadley Wood Hospital G M C OS	Orpington - Chelsfield Park Hospital
Barnet - InHealth@ Barnet MRI Centre,	G M CS
Barnet General Hospital M	Redbridge - Spire London East Hospital
Beckenham - The Sloane Hospital	G M C OS CS
G M C OS CS	Roehampton - InHealth @ Roehampton MRI M

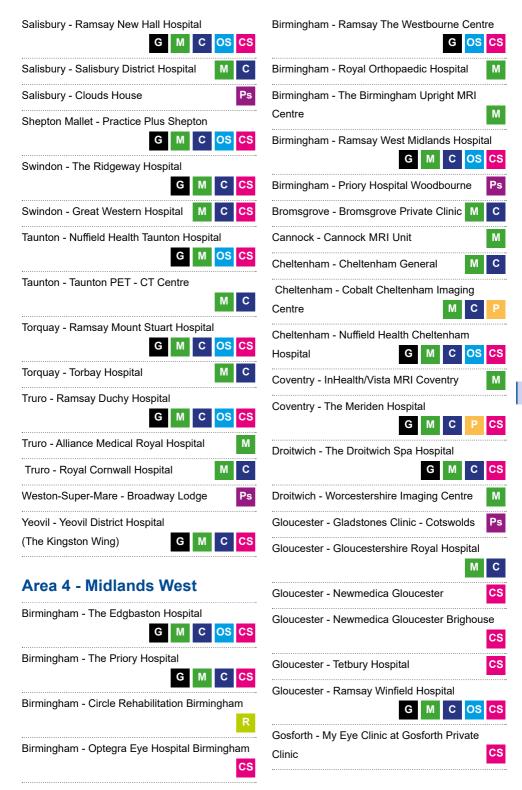


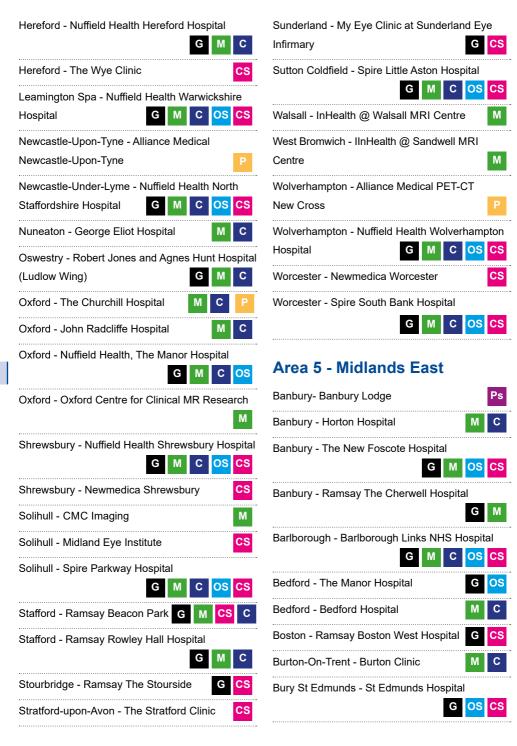
Area 2: South East Continued East Grinstead - McIndoe Centre Chelmsford - Broomfield Hospital East Grinstead - Sussex Imaging Queen Victoria Chelmsford - Phoenix Hospital Chelmsford - Ramsay Springfield Hospital Eastleigh - Nuffield Health Wessex C OS CS Chelmsford -The Priory Hospital Chelmsford Ps Elstree - Elstree Genesis Care Chertsey - Ashford and St Peters MRI, The St Elstree - Elstree Out-patients Centre Peter's Hospital М М Enfield - InHealth @ Lincoln Road Epsom - Alliance Medical Clockhouse М Chertsey - The Runnymede Hospital Epsom - Consultant Eye Surgeons (Surrey) CS Chichester - Nuffield Health Chichester Hospital Fareham- InHealth @ Fareham MRI Unit М Chichester - St Richard's Hospital Frimley - Frimley Park Hospital Frimley - InHealth @ Frimley Park М Colchester - Ramsay Oaks Hospital M C os cs Gillingham - Practice Plus Group Surgical Centre, Colchester - Turner Diagnostic Centre (Alliance) Gillingham (PPGSC) Crawley - Medical Imaging Partnership Crawley Great Missenden - The Chiltern Hospital М Crondall - Spire Clare Park Hospital Guildford - Alliance Medical Guildford MRI/CT Centre Croydon - Shirley Oaks Hospital Guildford - Alliance Medical Guildford PET/CT Centre Croydon - Ramsay West Valley Hospital Guildford - Mount Alvernia Hospital Croydon - Croydon University Hospital Guildford - Guildford Diagnostic Imaging Centre, Dartford - Darent Valley Hospital Royal Surrey County Hospital Eastbourne - Consultant Eye Surgeons Guildford - Lifescan (Guildford) Partnership (Eastbourne) cs Guildford - Nuffield Health Guildford Hospital Eastbourne - InHealth @ Eastbourne Imaging Centre, Eastbourne District General Hospital

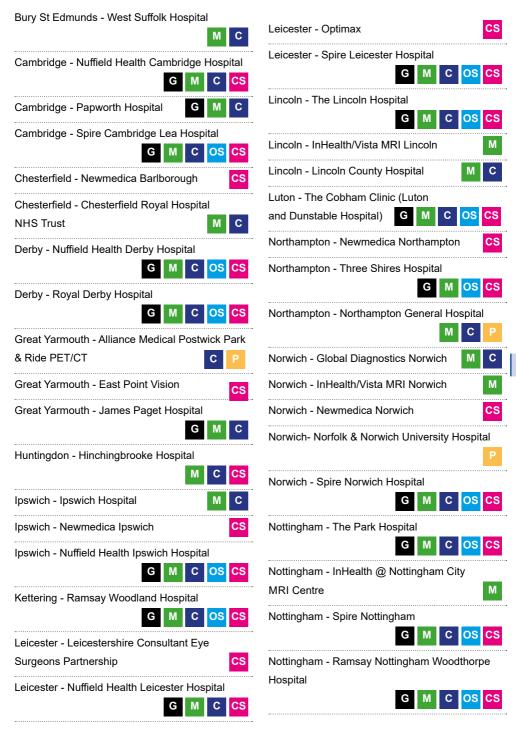
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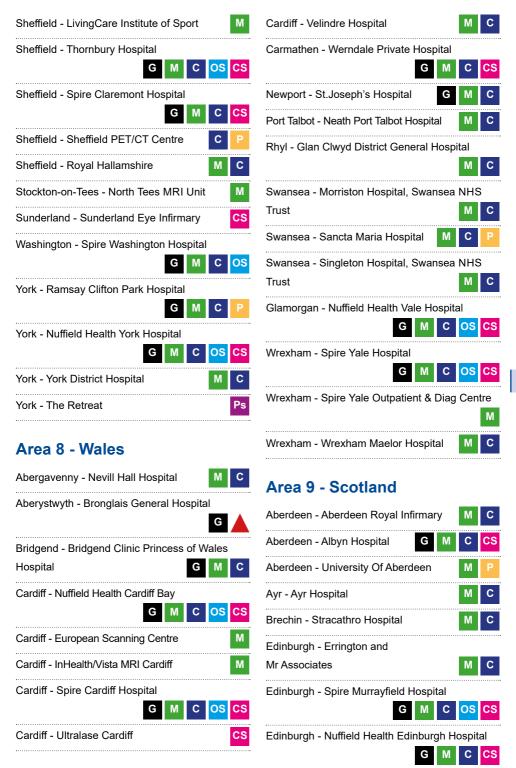




Peterborough - Ramsay Fitzwilliam Hospital G M C OS CS	Chorley - Ramsay Euxton Hall Hospital
	Chorley - Ramsay Buckshaw Hospital M C
Area 6 - North West	Crewe - Leighton Hospital
Altrincham - The Priory Hospital Altrincham	Hartlepool - Alliance Hartlepool MRI Unit
Ashton-Under-Lyne- InHealth @ Ashton MRI Centre	Lancaster - The Lancaster Hospital
Birkenhead - Spire Murrayfield Hospital - Wirral G M C OS CS	Lancaster - Lancaster Royal Infirmary M C
Blackburn - The Beardwood Hospital	Liverpool - Clatterbridge Private Clinic G M C P
Blackburn - Royal Blackburn Hospital M C	Liverpool - Sefton Suite University Hospital, Aintree G M C
Blackpool - Spire Fylde Coast Hospital G M C CS	Liverpool - Liverpool Heart and Chest Hospital
Bolton - The Beaumont Hospital G M C CS	Liverpool - Spire Liverpool Hospital G M C OS CS
Bolton - Ex-Scan UK Bolton Arena	Liverpool - Royal Liverpool University Hospital
Burnley - Burnley General Hospital M C	МС
Carlisle - Cumberland Infirmary C P CS	Liverpool - Ultralase Eye Clinic LTD Liverpool
Cheadle - The Alexandra Hospital	CS
G M C P OS CS	Lytham St Annes - Fylde Coast Diagnostic Centre
Cheadle - Priory Hospital Cheadle Royal	
Cheshire - HCA @ Wilmslow Hospital	Lytham St Annes - Lancashire Eye Clinic
G M C P	Macclesfield - Spire Regency Hospital
Chester - Countess Of Chester Hospital	G M C OS CS
МС	Macclesfield - Macclesfield District General
Chester - Nuffield Health The Grosvenor Hospital,	Hospital M C
Chester G M C OS CS	Manchester - 52 Alderley Road G M C
Chorley - Chorley District Hospital	Manchester - Christie Clinic G M C P

Area 6: North West Continued	Southport - CT/MRI Scanning Suite Southport
Manchester - European Scanning Centre	District Hospital C
M C	St Helens - Fairfield Independent Hospital
Manchester - Face and Eye Clinic CS	G M C CS
Manchester - Nuffield Health Manchester	St Helens - St Helens Hospital M C
МС	St Helens - InHealth/Vista MRI Merseyside M
Manchester - Optegra Manchester, Manchester	Stockport - South Manchester Diagnostic Centre
Eye Hospital CS	М
Manchester - Spire Manchester Hospital	Stockport - Stockport Imaging Centre
G M C OS	Wakefield - Newmedica Wakefield CS
Manchester - The OrthTeam Centre working with	Warrington - Spire Cheshire Hospital
Spire Manchester G M	G M C OS CS
Manchester - Wythenshaw Cardiac MRI Centre	Whitehaven - West Cumberland Hospital
МС	(Cumbrian Clinic) G M C CS
Newton Le Willows - Pall Mall Medical G M C OS	Wigan - Royal Albert Edward Infirmary M C
Ormskirk - Ormskirk District General Hospital C	Wigan - Venturi Cardiology
Ormskirk - Ramsay Renacres Hospital	Wigan - Wrightington Hospital G M C
G M C OS	Wirral - Clatterbridge Centre For Oncology
Prescot - Whiston Hospital	МС
Preston - Ramsay Fulwood Hall Hospital	Wythenshawe - Wythenshawe Cardiac MRI
G M C OS CS	Centre M C
Preston - Royal Preston Hospital	Area 7 - North East
Rochdale - The Highfield Hospital	Ashington - Wansbeck MRI Centre
G M C OS CS	
Rochdale - InHealth @ Nye Bevan Unit	Bishop Auckland - Bishop Auckland MRI Unit
Runcorn - Halton General Hospital	Bradford - Ramsay The Yorkshire Clinic G M C OS CS
Salford - Ramsay Oaklands Hospital	Bradford - Optegra Yorkshire Eye Hospital CS
G M C OS CS	Bradioid - Optegra Torkstille Lye Hospital

Area 7: North East Continued	Leeds - Nuffield Health Leeds Hospital
Darlington - Woodlands Hospital	G M C CS
G M C OS CS	Leeds - Spire Leeds Hospital
Doncaster - Ramsay Park Hill Hospital	G M C OS CS
G M C CS	Leeds - St James's University Hospital
Doncaster - Doncaster Royal Infirmary M C	Leeds - Nova Healthcare M C
Elland - Spire Elland Hospital	Leeds - Leeds Upright MRI Centre M
G M C OS CS	Middlesbrough - James Cook University Hospital
Goole - Goole District Hospital	M C P
Grimsby - Diana, The Princess Of Wales Hospital	Middlesbrough - Park View Medical Centre
МС	МС
Grimsby - Newmedica Grimsby	Middlesbrough - Ramsay Tees Valley Hospital
Grimsby - St Hugh's Hospital G M C CS	G M C
Halifax - Calderdale MRI/CT Imaging Unit,	Middlesbrough - University Hospital of North Tees
Calderdale General Hospital M C	C
Harrogate - Duchy Hospital	Newcastle Upon Tyne - Consultant Eye Surgeons Partnership
Harrogate - Harrogate District Hospital M C	Newcastle Upon Tyne - Northern Centre for
Huddersfield - The Huddersfield Hospital	Cancer Care P
G M OS CS	Newcastle Upon Tyne - Nuffield Health Newcastle
Huddersfield - Huddersfield Royal Infirmary C	Upon Tyne Hospital
Hull - Castle Hill Hospital - Jack Brignall PET Centre	G M C OS CS
P	Newcastle Upon Tyne - Ramsay Cobalt Hospital
Hull - InHealth/Vista MRI Hull M	G
Hull - Spire Hull and East Riding Hospital	Newcastle Upon Tyne - The Newcastle Clinic
G M C OS CS	МС
Keighley - Airedale General Hospital M C	Norton - Nuffield Health Tees Hospital
Leeds - InHealth/Vista MRI Leeds M	G M C CS
Leeds - LivingCare	Scarbourough - Alliance Medical Scarborough
Leeds - Spire Methley Park Hospital	Scarborough - Scarborough Hospital M C
G M C OS	
	Scunthorpe - Newmedica Brigg



Area 9 Scotland: continued

Edinburgh - The Huntercombe Hospital Ps Edinburgh - Spire Shawfair Park Hospital Glasgow - Ross Hall Hospital M Glasgow - Nuffield Health Glasgow Hospital М C Glasgow - The Priory Hospital Glasgow Inverness - Raigmore Hospital Melrose - Borders General Hospital Perth - Perth Royal Infirmary Renfrewshire - Ross Hall Braehead Hospital Stirling - Kings Park Hospital Stirling - Larbert MRI West Linton - Castle Craig Clinic

Belfast - Hillsborough Private Clinic

Belfast - Kingsbridge Private Hospital (Belfast)

Dundonald - Ulster Hospital

Area 11 - Isle of Man/Channel Islands

Guernsey - Princess Elizabeth Hospital (Victoria Wing)

Douglas - Noble's Isle of Man Hospital M

Jersey - General Hospital







Area 10 - Northern Ireland

Ballykelly - Kingsbridge North West (Ballykelly)

C OS CS

Belfast - Cathedral Eye Clinic - Belfast

Belfast - Royal Victoria Hospital

Belfast - Northern MRI

Belfast - Musgrave Park Hospital

Belfast - Ulster Independent Clinic

Belfast - Alliance Medical - Mater MRI

Belfast - Forster Green Hospital



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