

# Specialist Appointment Booking service

## We can help you see the right specialist, fast.

We make it easy to help you see a specialist quickly, because the sooner you see someone, the sooner you can get a diagnosis and treatment, and the sooner you can start getting better. You just need to ask the GP for an open referral.



### Our specialist appointment booking service

- We'll find a specialist for you and book your appointment.
- We aim to come back to you by the end of the next working day or sooner, having sourced and booked an appointment with a specialist near you.
- Or we can give you a choice of up to three specialists and you can get in touch when you're ready.



### We make it easy to see a specialist quickly

We can't take the worry of illness away, but we can remove the hassle of making an appointment. So, as soon as you get in touch with a GP referral, you can rest assured that we're working behind the scenes to get you seen as soon as possible, providing you reassurance that your health is being looked after as quickly as possible.

91% of 927 claiming members in 2022 were completely or quite satisfied with the ease, efficiency and speed of which we booked their appointment for them.<sup>1</sup>

## How to access

Once you have an open referral from a GP, call our claims line on **0800 068 7111** or email us at **claims@thephc.co.uk**, and we'll do the rest.

<sup>1</sup> FTAS Satisfaction Dashboard, full year 2022. Marketing Analytics & Insight team, March 2023.