

How to access the AXA Doctor at Hand Online GP Service

What you'll need...

Follow the instructions below to register, activate and verify your account.



1. Access to the service via the following link

axahealth.co.uk/onlineegpservice/register



2. Your activation code

You can find your activation code on your welcome or renewal confirmation letter.
Your activation code can be found in the email sent inviting you to register.



3. Photo iD

You can use a passport, driver's licence, identity card or residence card permit.



4. Camera access

You'll need to be able to take a photo on the phone or computer you're using.

Need a helping hand?

If you need help activating your account, or if your activation code is not recognised, contact DoctorCareAnywhere via:

e-mail: contactus@doctorcareanywhere.com

telephone: +44 (0)330 088 4980